

Privacy Policy

Effective Date: February 26th, 2026

Precise Delivery Solutions (“PDS,” “we,” “our,” or “us”) is committed to protecting your privacy and safeguarding your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your information when you use our services or visit our website.

By using our services, you agree to the practices described in this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

A. Personal Information

- Full name
- Phone number
- Email address
- Delivery address
- Billing address
- Government-issued ID (where required for verification)
- Business information (for corporate accounts)

B. Delivery & Service Information

- Shipment details
- Proof of delivery (signature, photo confirmation)
- Dispatch records
- Communication logs

C. Payment Information

- Payment confirmation details
- Transaction records

Note: PDS does not store full credit/debit card details unless processed through secure third-party payment providers.

D. Technical Information

When you visit our website, we may collect:

- IP address
- Browser type
- Device information
- Website usage data

This data helps us improve performance and user experience.

2. How We Use Your Information

We use personal information to:

- Process and fulfill deliveries
- Coordinate dispatch and routing
- Provide customer support
- Send service updates and confirmations
- Manage billing and payments
- Improve operational efficiency
- Comply with legal obligations

We do not sell your personal information.

3. How We Share Information

We may share information only when necessary:

- With authorized employees and contractors for operational purposes
- With third-party service providers (e.g., dispatch software, payment processors)
- When required by law or legal process

- To protect the safety and rights of PDS, customers, or the public

All third-party providers are expected to maintain appropriate data protection standards.

4. Data Security

PDS takes reasonable administrative, technical, and physical safeguards to protect personal information from unauthorized access, misuse, or disclosure.

While we implement security measures, no method of transmission over the internet is completely secure.

5. Data Retention

We retain personal information only as long as necessary to:

- Complete service obligations
- Maintain business records
- Comply with legal and tax requirements
- Resolve disputes

When information is no longer required, it is securely deleted or archived.

6. Your Rights

You may request:

- Access to your personal information
- Correction of inaccurate data
- Deletion of personal data (subject to legal retention requirements)

Requests may be submitted to:

[Insert PDS Contact Email]

7. Cookies & Website Tracking

Our website may use cookies or similar technologies to:

- Improve website functionality
- Analyze website traffic
- Enhance user experience

You may adjust your browser settings to refuse cookies; however, this may affect certain features of the website.

8. Children's Privacy

Our services are not directed toward individuals under the age of 18. We do not knowingly collect personal information from minors.

9. External Links

Our website may contain links to third-party websites. PDS is not responsible for the privacy practices of those websites.

10. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on our website with a revised effective date.

Continued use of our services constitutes acceptance of any updates.

11. Contact Information

If you have questions about this Privacy Policy or how your information is handled, please contact:

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