

Precise Delivery Solutions (PDS)

Terms & Conditions of Service

Effective Date: February 26th, 2026

Welcome to Precise Delivery Solutions (“PDS,” “we,” “our,” or “us”). By using our delivery, courier, dispatch, or related logistics services, you agree to the following Terms & Conditions.

1. Services Provided

PDS provides last-mile delivery, courier transport, dispatch coordination, and limited logistics support within The Bahamas. Service availability may vary by island and region.

We reserve the right to refuse or cancel any shipment at our discretion.

2. Shipment Requirements

Customers are responsible for ensuring that all items:

- Are securely packaged and properly labeled
- Contain accurate recipient information
- Comply with all applicable laws and regulations
- Are suitable for standard transportation conditions

PDS is not responsible for damage caused by inadequate packaging.

3. Prohibited Items

PDS does not transport:

- Illegal substances or contraband
- Firearms or ammunition (unless formally authorized)
- Hazardous or flammable materials
- Cash, negotiable instruments, or high-value currency
- Perishable goods unless pre-approved in writing

We reserve the right to inspect shipments when necessary.

4. Delivery Timeframes

Delivery timeframes are estimates only and are not guaranteed.

Delays may occur due to:

- Weather conditions, including hurricanes and tropical systems
- Road, ferry, or inter-island transport disruptions
- Incomplete or incorrect delivery information
- Customer unavailability
- Circumstances beyond our reasonable control

PDS is not liable for delays caused by force majeure events.

5. Proof of Delivery

A delivery is considered complete upon one of the following:

- Recipient signature
- Photo confirmation
- Digital confirmation via dispatch system
- Confirmation logged through Track-POD or similar system

Once delivery confirmation is recorded, responsibility transfers to the recipient.

6. Liability & Claims

PDS exercises reasonable care in handling all shipments. However:

- Our liability is limited to the lesser of:
 - The declared value of the shipment, or
 - \$500 BSD per shipment

Claims for loss or damage must be submitted in writing within 48 hours of delivery.

PDS is not responsible for:

- Indirect or consequential damages
 - Loss of profits or business interruption
 - Delays beyond our control
 - Damage to poorly packaged items
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7. High-Value Shipments

Shipments with a declared value exceeding \$1,000 BSD must be disclosed prior to dispatch. Additional terms or insurance requirements may apply.

Failure to declare value may limit recovery in the event of loss or damage.

8. Payment Terms

Retail Customers:

- Payment is due prior to or at time of delivery unless otherwise agreed.

Corporate Accounts:

- Invoices are issued according to agreed billing cycle.
- Payment terms are Net [15/30 – choose your standard].

Late payments may result in service suspension and/or administrative fees.

9. Cash on Delivery (COD)

Where COD services are provided:

- PDS acts as a collection agent only.
 - PDS is not responsible for fraudulent funds, returned payments, or disputes after delivery.
 - COD remittance timelines will follow agreed client terms.
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10. Service Refusal or Suspension

PDS reserves the right to refuse or suspend service for:

- Non-payment
 - Unsafe or inaccessible delivery locations
 - Abusive or threatening behavior toward staff
 - Repeated failed delivery attempts
 - Misrepresentation of shipment contents
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11. Force Majeure

PDS shall not be liable for failure or delay in performance due to events beyond reasonable control, including natural disasters, hurricanes, government restrictions, civil disturbances, or transportation disruptions.

12. Governing Law

These Terms & Conditions are governed by the laws of The Commonwealth of The Bahamas.

13. Changes to Terms

PDS reserves the right to update these Terms & Conditions at any time. Updates will be posted on our website with a revised effective date.

Continued use of our services constitutes acceptance of any revised terms.